

# UAkronPark Rules & Regulations

- 1) Contact Information:
  - a) Office location: 255 E Buchtel Ave., Akron, Ohio 44325-6204
  - b) Open Mon-Fri, 8 am to 5 pm
  - c) Contact: Email [info@UAkronPark.com](mailto:info@UAkronPark.com); Phone: 330-972-7213
  - d) Visit [UAkronPark.com](http://UAkronPark.com) for permit purchase and parking/transportation information.
- 2) Proper Use of Parking Facilities:
  - a) Use parking facilities only as intended by the operators.
  - b) Abuse, tampering, or misuse of facilities or equipment may lead to fines and/or criminal charges.
  - c) Damages to the facilities or equipment are the financial responsibility of the parties responsible.
  - d) All parking is paid, either by permit or transient parking.
- 3) Permit Type & Parking Locations:
  - a) Individual permits indicate parking authorization (Commuter or Resident).
  - b) Both Commuter and Resident permits are valid in All-Permit lots.
  - c) Park only in designated lots/spaces specified by permit type.
  - d) Permits are not valid in metered or reserved spaces.
  - e) Overnight commuter permits are mandatory for overnight student or visitor parking, and such parking is limited to non-rooftop levels of the East Campus Parking Deck (Lot 1), North Campus Parking Deck (Lot 26), South Campus Parking Deck (Lot 36), West Campus (Polsky) Parking Deck (Lot 49), and surface lot #7.
  - f) Permits cannot be resold or transferred.
  - g) Departmental vehicles are required to have permits.
- 4) Transient & Visitor Parking:
  - a) Transient parkers have multiple payment options, including meters and pay-by-phone.
  - b) Visitors may purchase a one-day permit, use meters, or use the pay-by-phone app.
- 5) Metered Parking Regulations:
  - a) Meters must be paid, current, and functional for legal parking.
  - b) No grace period can be given for expired meters; violations result in notices.
  - c) Service vehicles must use designated state/maintenance spaces, not unpaid meters.

- 6) Motorcycle Parking:
  - a) Add motorcycle plates to regular permits; separate motorcycle permits are also available.
  - b) Valid in designated motorcycle parking areas marked by signs.
- 7) License Plate Permit Display:
  - a) Vehicles must be parked so that a license plate is facing the drive lane.
  - b) A front license plate is required for back-in parking.
  - c) The plate facing the drive lane must be visible and not obstructed.
- 8) Proper Parking & Violations:
  - a) Park only in valid stalls; avoid obstructing other spaces, driving lanes or roadways.
  - b) Park between the lines.
  - c) Violations may occur even with valid permits or payments.
- 9) Parking Signs & Regulations:
  - a) Check parking signs for authorized permit types.
  - b) Individual spaces may be marked for specific permits or uses.
  - c) It is the responsibility of the parker to understand authorized parking locations and the rules for legal parking.
- 10) Permit/Payment & Enforced Hours:
  - a) A valid permit or transient payment is required at all times, except on global event days/holidays. There is no free parking.
  - b) UAkronPark rules are enforced 24/7, except on global event days/holidays.
- 11) Refund Policy:
  - a) Refunds on parking permits are available if requested within the University's add/drop period, typically 14 days from the semester start.
    - i) Refunds are issued to the original payment method. Credit card payments are refunded to the same card; payroll deductions are refunded in the next payroll.
    - ii) Refund requests are processed within 10 business days.
    - iii) Repeated refund requests for the same permit type within an academic year may be reviewed and potentially denied.
  - b) Daily or hourly parking fees, permits post-add/drop period, and violation penalties are non-refundable.
  - c) To cancel a permit and request a refund, a written request must be submitted to [info@UAkronPark.com](mailto:info@UAkronPark.com) including permit holder's name, permit number, and reason for cancellation.

12) Violation Notices & Consequences:

- a) Vehicle registered owners and/or permit holders are liable for all violations associated with the vehicle.
- b) Outstanding violations may lead to immobilization, towing, and/or collection fees.
- c) Vehicles with \$100+ in past due violations may face immobilization or denial of permits.
- d) UAkronPark may update rules and regulations as needed.

<b>PARKING VIOLATIONS</b>			
<b>Code</b>	<b>Description</b>	<b>Fine</b>	<b>Appeal</b>
01	Vehicle not associated with a valid permit	\$35.00	yes
02	Plate not visible from drive aisle	\$35.00	yes
03	Shared permit/Both vehicles on campus within three hours	\$35.00	yes
04	Failure to park within lines	\$35.00	yes
05	Invalid or prohibited permit area	\$35.00	yes
06	Prohibited or invalid parking area	\$35.00	yes
07	Expired parking meter or exceeding posted time	\$35.00	yes
08	Blocking access	\$35.00	yes
09	Failure to heed directional signs	\$35.00	yes
10	Failure to heed officer or employee	\$35.00	yes
11	Parking in a fire lane	\$70.00	yes
12	Fraudulent / tampered / lost / stolen permit or information	\$200.00	yes
13	Parking in a handicap area	\$300.00	yes
14	Boot / Relocation Fee	\$70.00	no
	Days before considered past due	10	
	Days allowed to appeal	10	
	Penalty for late payment	\$10.00	

- 13) Violation Appeals:
  - a) When appealing a violation, **do not** pay it first; paid violations are considered closed and finalized. Paid violations **can not** be appealed for a refund.
  - b) Appeals must be submitted through [akron.thepermitstore.com](http://akron.thepermitstore.com) within 10 calendar days of violation notice issuance.
  - c) Appeals must focus on the correct application of rules, not questioning the rule itself.
  - d) UAkronPark's appeal decision is final and cannot be further appealed.
  - e) Appeal adjudication may take up to four weeks after filing.
- 14) Motorist Assistance:
  - a) UAPD offers assistance; contact 330-972-7123.
- 15) Parking in ADA Accessible Spaces:
  - a) BMV-issued accessibility placard registration is required for parking in ADA spaces.
  - b) This requirement is waived for daily permits or transient parkers.
- 16) Vehicle and Contents Responsibility:
  - a) UAkronPark assumes no responsibility for parked vehicles or their contents.
  - b) Any valuables left in a vehicle should be secured out-of-sight or in the trunk.
  - c) Please lock your doors.
- 17) Towing & Impound Criteria:
  - a) Vehicles may be towed or impounded for various reasons, including safety and violations:
    - i) The vehicle has \$100 or more in pastdue violations. Violations are considered “past due” ten calendar days after issuance.
    - ii) The vehicle impedes access, traffic, ingress, or egress.
    - iii) The vehicle is parked in a fire lane, tow zone, closed facility, or another area that is not a valid parking stall.
    - iv) The vehicle is displaying a lost, stolen, altered, counterfeit, or tampered permit or information.
    - v) The vehicle misused credentials or circumvented barriers.
    - vi) The property owner or law enforcement provides a request for the vehicle to be removed or impounded.
    - vii) The vehicle is in an ADA accessible space without a valid disability placard displayed.
    - viii) The vehicle is parked within the perimeter of a construction area.
    - ix) The vehicle is considered a safety hazard (e.g. leaking gasoline).
    - x) The vehicle has been determined to be abandoned.
  - b) All impound fees and outstanding violations must be paid prior to vehicles being released.
  - c) After the first day, vehicles with wheel locks will incur an additional \$12 per day storage fee.

- d) A boot fee of \$100 will be added upon application of a wheel lock.
  - e) UAkronPark reserves the right to move vehicles in an emergency if the vehicle operator cannot be contacted.
- 18) False or Altered Permits:
- a) Possession or use of false permits results in immobilization or towing.
  - b) This may constitute a criminal offense, subject to prosecution and additional fines.
- 19) No Vehicle Maintenance on Campus:
- a) Do not perform vehicle maintenance in campus lots, except for basic issues like jump starts or lockouts.
- 20) Small Car Spaces & Electric Charging:
- a) Small car spaces for compact cars only; excludes crossovers, compact crossovers, vans, minivans, trucks, and SUVs of any type.
  - b) Electric charging stalls are available for actively charging electric vehicles.
- 21) Multiple Plates & Vehicle Types:
- a) The description of each permit will indicate the number of vehicles that may be associated with it.
  - b) Multiple plates on one permit are generally allowed, with restrictions for some visitor permits.
  - c) Only personal vehicles are allowed in campus lots; no trailers or commercial vehicles.
  - d) Multiple vehicles associated with the same permit are not permitted on campus within three hours of each other.
  - e) Multiple drivers sharing permits or associating vehicles with one permit is strictly prohibited.
  - f) In any case where there is an infraction for sharing a permit, the account holder will be held responsible for all fines and fees.
- 22) Event Parking & Regulations:
- a) Event parking will be designated in certain lots/decks; permits are not valid during events.
  - b) Rules apply during events; parking attendants guide permit holders to alternate parking areas.
- 23) University Vehicles & Parking:
- a) University vehicles must follow parking rules and regulations.
  - b) University vehicles and trailers must have a valid permit.
  - c) Personal vehicles used for university work must park only in approved spaces and are subject to the same rules and regulations as any other vehicle.
- 24) UAkronPark reserves the right to write tickets remotely in instances where infractions are observed by management.